

August 27, 2018

RE: FARO Focus 3D Warranty

Coverage	Focus 3D X-Series Warranty Package	
	Standard	Premium
1 month	THB 22,000*	THB 47,000 *
1 Year warranty	THB 280,000 *	THB 552,000 *

Coverage	Focus 3D S-Series Warranty Package			
	Standard		Premium	
	Price	Renew	Price	Renew
1 month	THB 28,000 *	-	THB 54,000 *	-
1 Year warranty	THB 262,000 *	THB 262,000 *	THB 561,000 *	THB 626,000 *
3 Years warranty – POS only	THB 499,000 *		THB 1,020,000 *	

Coverage	Focus 3D M-Series Warranty Package			
	Standard		Premium	
	Price	Renew	Price	Renew
1 month	-	THB 18,000 *	-	THB 31,000 *
1 Year warranty	THB 173,000 *	THB 173,000 *	THB 367,000 *	THB 367,000 *
3 Years warranty – POS only	THB 414,000 *		THB 880,000 *	

Coverage	Faro Freestyle Warranty Package	
	Standard	Premium
1 month	THB 5,500 *	THB 12,000 *
1 Year warranty	THB 67,000 *	THB 140,000 *
3 Years warranty – POS only	THB 180,000 *	THB 348,000 *

Non-Warranty Evaluation/calibration (Advance Payment)	THB 230,000 *
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Coverage	SCENE software Warranty Package
	Standard
1 month	THB 5,000 *
1 Year warranty	THB 66,000 *
3 Years warranty – POS only	THB 155,000 *
3 Year warranty for Education (Single License)	THB 3,600 *
1 Year warranty for SCENE Process software	THB 12,200 *

Coverage	Focus 3D Warranty Package		
	Standard	Premium	Non-warranty
Phone support	Unlimited	Unlimited Yes (excluding annual calibration/ certification)	N/A
Loaner Equipment	N/A		N/A
Freight charges for service events and annual calibration and certification	One way return	FREE	N/A
Repair labor and repair parts cost	FREE	FREE	N/A
Annual calibration and certification *	FREE	FREE	N/A
Service turnaround time (Excludes custom clearance and shipping)	45-60 business days	45-60 business days	N/A

* Please contact FARO to initiate these services within the Service Agreement/Warranty period. Un-utilized services will not be carried forward to the next Service Agreement/Warranty period.

* Premium warranty loan unit for service loan only, NOT including during Annual Calibration.

* POS = Point of Sales

* These prices do not include value added tax (VAT) 7% The price and condition can be adjusted without advanced notice.